

GARDEN STATE TILE

Together We Can Design For Life



PLEASE READ THIS DOCUMENT CAREFULLY. BY PURCHASING OUR NATURAL STONE TILE PRODUCTS, YOU SIGNIFY YOUR ACCEPTANCE OF THIS DISCLAIMER. IF YOU DO NOT AGREE WITH ANY PART OF THE FOLLOWING, ALL AND ANY CLAIMS FOR THIS PURCHASE ARE NULL AND VOID.

Natural stone is a product of nature and no two stones are exactly alike. Because of the natural variation in this type of material, there can be inherent color variation and/or vein & fossil variation within lots. Therefore, variations in color, pattern, texture and veining must be accepted. Purchaser acknowledges that natural stones vary in color, pattern, and texture. The actual stone delivered may differ from the sample or picture(s) shown. The purchaser acknowledges that additional stone ordered at a future date can be more expensive and cannot be guaranteed to match the original stone. Garden State Tile is not responsible for any stains, fissures, pits, dull spots, cracks, or breakage that may occur after the tiles are installed.

It is the industry standard that all material is to be uncrated and inspected prior to installation. Absolutely no claims will be accepted for any reason after the material has been installed.

Before being “set” all tiles must be “Viewed and Shuffled” by way of a dry layout. There is a natural range of color, veins and/or fossils that is inherent in this material and in order to get the proper mix this viewing and shuffling process is imperative. Failure to follow this procedure could leave you with ranges of shades that do not properly flow together.

Stone is a natural material and can react differently with different setting materials, grouts, sealers and sub-floors. Always use the correct setting materials, grout, sealers, applications, and installation techniques in accordance with TCNA / MIA Handbooks. *Note – Using a rapid setting thinset and similar rapid grout system is strongly recommended. Wait for the setting bed to cure before sealing, stone is water sensitive.

The following setting materials must be used for the installation of your **Natural Stone tile** for all light color or white stones that may include but are not limited to: Carrara, Calacatta, Statuary, Thassos, Vison, and Sweet White. **No claim will be recognized without proof of purchase.**

a.) Premium White Fast-Set or Rapid-set Mortar – Bostik Single-Flex FS, Mapei Ultraflex RS, Laticrete #253R

b) Fila PW10 Anti-Contaminant Back Sealer (apply and cure before installation)

d.) Penetrating top sealer: Fila MP90, or Miracle Porous Plus, or Miracle 511

This shipment was in perfect condition when accepted by the carrier, any damage occurring in transit is the responsibility of the carrier. You must view and inspect the shipment prior to signing the bill of lading. If there is visible damage you must write it on the bill of lading and take photos from all angles prior to signing the bill of lading. If there is no visible damage unpack your shipment immediately. Please report concealed damage to the carrier immediately and request inspection and further instruction from the carrier for unpacking of the shipment. Take photos of angles, do not disassemble or destroy the packaging until after the inspection. All photos and documents must to be submitted to the carrier with their claim form. Include an affidavit stating you requested an inspection (date) and state the inspection requested failed to be acknowledge or not completed by the carrier. We will assist you as much as possible with the carrier claim.

Garden State Tile reserves the right to make changes to this disclaimer and to all other terms and conditions set within this media at any time, without making prior notice.